

## 12 Questions You Should Know The Answers To About Your Target Market

"To be successful in selling anything, start with the **who** and not the **what**." – Robin Robins



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## 12 Powerful Questions You Should Know The Answers To About Your Clients And Target Market

Note: This is a shortened list of a more extensive and complete list offered in the Toolkit (<u>www.toolkitlive.com</u>).

- 1. Who is your most likely **BUYER**?
- 2. What is the current market size available for you to sell to? Is it growing or shrinking? Why?
- 3. What's the demographic and **PSYCHOGRAPHIC** profile of your **ideal client**?
- 4. What are the beliefs and biases about you and companies like yours?
- 5. When prospects initially start looking to buy what you sell, what are the top 3-5 "events" (problems, situations, changes, etc.) that trigger them to start looking?
- 6. What are the top 3-5 most important factors or criteria they look for when buying what you are selling? Why are those factors important to them?
- 7. What's the single biggest benefit you deliver to them as perceived by your client? What are they REALLY buying?
- 8. What trends are going on in their industry?
- 9. What are the top 3-5 events they attend? What are the top 3-5 web sites they visit or read, or publications they subscribe to? What associations do they belong to?
- 10. What are the top 10 most critical applications they use, and what is the single biggest problem/frustration they have with those applications?
- 11. What KPIs do they MOST pay attention to?
- 12. What's the fastest and easiest inroad (product or service) for you to gain access?