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or follow us on Twitter!



How Well Does MIS Perform? Our August 2012 Service Survey Results Are In....

We received 65 surveys submitted by clients, our average score was 4.76 out of 5 resulting in 95% client satisfaction with our services in the areas of responsiveness, staff friendliness and issue resolution. Thank you to everyone for participating—we encourage you to keep on submitting them—they are incredibly helpful at making our team better for YOU!

Discover An Easy Way To Earn Extra Christmas Cash—Refer MIS



We will pay \$25 to you or your favorite charity for anyone that you refer to us that we get an appointment with. When your referral becomes a client (and spends \$1000 or more) then we will pay \$200 more to you or your favorite charity. And we will give your referral \$100 off their purchase plus enter you in for a chance to win a new iPad 3. Contest, July 1—December 31, 2012. Details are at: <http://www.mis-solutions.com/about-us/referral-program/>.

Best Thanksgiving

Thanksgiving is here, so our minds have turned To what time has taught us, to what we've learned:

We often focus all our thought

On shiny things we've shopped and bought;

We take our pleasure in material things

Forgetting the pleasure that friendship brings.

If a lot of our stuff just vanished today,

We'd see the foundation of each happy day

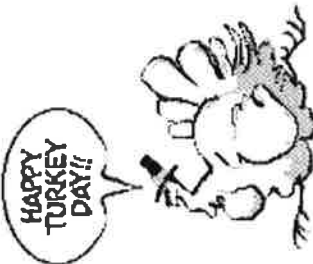
Is special relationships, constant and true,

And that's when our thoughts go directly to you.

We wish you a Thanksgiving you'll never forget,

Full of love and joy—your best one yet!

By Joanna Fuchs



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"As a business owner, I know you don't have time to waste on technical and operational issues. That's where we shine! Call us and put an end to your IT problems finally and forever!"
-Jennifer Holmes, President, MIS Solutions, Inc.

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November 2012
Suwanee, GA
US: \$49.00 INT: \$67.00

Technology Times

"Insider Tips To Make Your Business Run Faster, Easier, And More Profitably"

New Security Breach Notification Laws: What You Need To Know

It's Monday morning and one of your employees notifies you that they lost their laptop at a Starbucks over the weekend, apologizing profusely. Aside from the cost and inconvenience of buying a new laptop, could you be on the hook for bigger costs, and should you notify all your clients?

Maybe, depending on where you live and what type of data you had stored on that laptop. Forty-six of the fifty states, plus Washington D.C., Guam, Puerto Rico and the Virgin Islands, have security-breach laws outlining what businesses must do if they expose any kind of client or employee personal information, and practically every single business is directly affected by these laws. (Currently, the only states without such laws are Alabama, Kentucky, New Mexico and South Dakota, but that is likely to change.)

An Emerging Trend In Business Law

Since companies are storing more and more data on their employees and clients, states are starting to aggressively enforce data breach and security laws that set out the responsibilities for businesses capturing and storing personal data. What do most states consider confidential or sensitive data? Definitely medical and financial records such as credit card numbers, credit scores and bank account numbers, but also addresses and phone numbers, social security numbers, birthdays and in some cases purchase history—in information that almost every single company normally keeps on their clients.



"We Did Our Best" Is No Longer An Acceptable Answer

With millions of cyber criminals working daily to hack systems, and with employees accessing more and more confidential client data, there is no known way to absolutely, positively guarantee you won't have a data breach. However, your efforts to put in place good, solid best practices in security will go a long way to help you avoid hefty fines. The definition of "reasonable security" is constantly evolving, but here are some basic things to look at to avoid being labeled irresponsible:

(Continued on Next Page)

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Shiny New Gadget Of The Month:

Roku
www.roku.com/streamingstick



About the size of a large thumb drive, the Roku Streaming Stick allows you to watch TV shows, games and movies on demand via the Internet on your TV.

The Streaming Stick costs as little as \$50; for that price, you can create smart TV on the cheap. Simply plug the Streaming Stick into a special port in the back of your TV.

The device uses its Wi-Fi connection to set up your service and instantly stream shows on demand via the Internet. With 550-plus free and premium videos, music and game channels from HBO, Disney and Major League Baseball, Roku is becoming the new cable box.

It's predicted that in the next 4-5 years, the bulk of TV and movies will be viewed over the Internet through subscription services like Roku. As you can imagine, Roku has stiff competition with the likes of Apple TV (which leads the market with over 4.2 million devices sold). Google is also getting into the TV streaming game with Nexus Q.

- **Managing access.** Who can access the confidential information you store in your business? Is this information easily accessible by everyone in your company? What is your policy about taking data out of the office on mobile devices?
- **IT security and passwords.** The more sensitive the data, the higher the level of security you need to keep on it. Are your passwords easy to crack? Is the data encrypted? Secured behind a strong firewall? If not, why?
- **Training.** One of the biggest causes for data breaches is the human element: employees who accidentally download viruses and malware that allow hackers easy access. Do you have a data security policy? A password policy? Do you have training to help employees understand how to use e-mail and the Internet responsibly?
- **Physical security.** It's becoming more common for thieves to break into offices and steal servers, laptops and other digital devices. Additionally, paper contracts and other physical documents containing sensitive information should be locked up or scanned and encrypted.

The bottom line is this: Data security is something that EVERY business is now responsible for, and not addressing this important issue has consequences that go beyond the legal aspect; it can seriously harm your reputation with clients. So be smart about this. Talk to your attorney about your legal responsibility. Then, to get more information and training on IT security, visit us online at www.mis-solutions.com or call Jennifer for a FREE Security Audit at 678-730-2703.

Are You Inviting Criminals To Rob You?



The next time you think about "Checking In" with Facebook or Tweeting about your vacation, don't. Burglars are now using social media sites to target homes when people are away on vacation, business or just out at dinner.

One such web site, PleaseRobMe.com, swears they never intended to encourage burglars; however, this site pulls information from social networking sites like Twitter, Foursquare and Google Buzz to expose how much information criminals can easily learn about you online.

The Dutch developers, Barry Borsboom, Boy van Amstel and Frank Groeneveld say they like social networking, but that their goal is to shine a giant spotlight on the dangerous side effects of location sharing. Regardless of their intention, MIS Solutions recommends to keep your location private and only Tweet after you get home.

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Special Announcement: FREE Computer Recycling Month Is Back!

Do you have old computers collecting dust and taking up space? Since you can't just toss computers in the regular garbage you may be wondering how you can get rid of them?

Well Team MIS is here for you and ready to help you dispose of your old computers and servers! Join us for our annual Computer Recycling Month!

The next time you see an MIS Team member, simply give them your old computers. They will take them back to our office and store them. At the end of December, we will have a company come and certify that all of the data is removed. Then, they will take the computers and dispose of them according to the EPA guidelines.

Frequently Asked Questions On This OFFER

1. **What type of equipment is accepted?** Computers, laptops, tablets, desktop printers, servers, hard drives, CD-ROMs, computer memory, switches, routers, cables, UPSs, monitors, keyboards, mice, and desktop scanners. We will not accept batteries, racks, rack units, large copiers, large floor scanners, portable AC units or computer equipment that is over 30 pounds per item.
2. **Will MIS Solutions come to my office for equipment pickup?** No - you are responsible to bring your equipment here to our office during the posted hours. If you like, we can suggest a courier service for you to use. If during the month, you have a pre-scheduled appointment with Team MIS - you may give 2-4 computers to the scheduled engineer and as a courtesy, he will bring the equipment back to our office. We will not be scheduling onsite appointments for the purposes of recycling equipment.
3. **When can I drop off my equipment?** Monday - Friday 8:00 am - 5:00pm beginning November 1-December 14, 2012.

Monthly Spiritual Spark

Keep on asking, and you will receive what you ask for. Keep on seeking, and you will find. Keep on knocking, and the door will be opened to you. Matthew 7:7 (NLT)



How To Get A FREE HONEY BAKED HAM (\$50 value)

For Your Thanksgiving Feast

HONEY BAKED HAM C O M P A N Y.

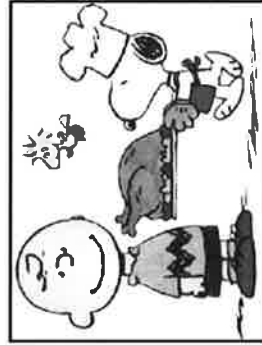
To celebrate Thanksgiving, I've decided to give away a FREE Thanksgiving Ham or Turkey (from the Honey Baked Ham Store—\$50 Value) to any client who refers us to a person that I get an appointment with during the month of November...and the appointment does not even have to be scheduled by Thanksgiving!

Maybe you know a business owner or operations manager who is struggling with their company's network or is frustrated by nagging IT problems. Our best clients still come from referrals by valued clients like you.

Refer MIS and...I'll Buy Your Bird or Ham!

All you have to do is call me at 678-730-2703 or email me at Jennifer@mis-solutions.com and let me know their name and number. We help businesses with 10 or more PCs here in the Atlanta area. I promise to treat your referrals with kid gloves and guarantee no high pressure sales tactics. Do you have friends, colleagues or clients with computer problems? Refer them to me and I'll buy you a Thanksgiving Ham or Turkey, even if the appointment with your friend is not until after Thanksgiving! -

Jennifer



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Last Chance To Save On Your Taxes, You Must Act Before December 31st

As you may know, the mission of MIS Solutions, Inc. is to reduce the cost and risk of Information Technology for our clients. With that said, I wanted to make sure you knew about this money-saving opportunity...

Thanks to a **recently updated** Section 179 Tax Deduction, the Federal Government now allows you to buy up to **\$560,000** in machinery, computers, software, office furniture, vehicles, or other tangible goods and thereby **REDUCING** your taxable income on your **current year's tax return**.

Due to the extension of Section 179 under the HIRE Act of 2010 - the enhanced limits under the Jobs Act of 2010 - and the recently enacted 100% Bonus Depreciation under the Tax Relief Act of 2010 - you can basically write-off 100% of all the equipment and software your business needs to buy or finance this year. But to get the deduction for tax year 2012, you have to act now, as once the clock strikes midnight on 12/31/2012, Section 179 can't help you anymore.

If you want to see how much small businesses love the Section 179 deduction, take a little peek inside any office furniture or equipment store between Christmas and New Year's Day. Chances are you'll see lots of buyers racking up some year-end deductions! For more information, visit www.section179.org.



A Simple Change That Will Generate More Leads And Customers With Facebook

If you have been using a Facebook Fan Page as a marketing tool, here's a simple strategy we've discovered that will practically guarantee you more leads. But first, a quick marketing lesson...



Marketing messages to a NEW prospect must be different than the marketing messages to an existing customer or "Fan." That's because a new prospect has no idea who you are, what you do or why they should engage with you on any level, especially honoring you with their business. For example, if you were at a tradeshow booth representing your company, you would naturally speak differently to a new prospect than someone who's done business with you before, right? Therefore, when a NEW prospect hits your Facebook page, you don't want them to see every post you've made in the past and hope that they "Like" your page. Instead, the smart thing to do is to set up a custom "Welcome" page that appears to all new "non-fans."

This custom Welcome Page should convey what you're about and make an offer to new prospects to engage with them, capture their information and get them communicating to you. This welcome page can even contain a video of you introducing yourself, your business and explaining an offer you have for new Fans. When done right, this simple addition to your Facebook page will dramatically increase the number of leads, customers and engagement from your Facebook traffic. Here's how you set it up:

Step 1) Create your landing page on a Facebook tab.

Facebook tabs aren't the easiest to create. Unless you're a talented web developer, I've found that it's easier to use a tool such as FanPage Engine 3.0 to create your tabs in Facebook (you can find this at www.fanpageengine.com). By using custom tools, you can very easily incorporate lead generation forms, videos and formatting all in one. A new tab can be created and published to your Facebook page in less than 10 minutes with this tool.

Step 2) Set your Facebook "Default Tab" for new visitors to your new, custom landing page. Facebook's definition of a "new" visitor is someone who hasn't "Liked" your page yet.

To setup your Default Tab, go to your Facebook company page and select "Edit Page," then "Manage Permissions." Next, change your "Default Landing Tab" to your new Welcome Page. Click on "Save Changes" and you're done! Remember, this page will only display for people who haven't "Liked" your company on Facebook; everyone else will go straight to your page's Wall.

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5 Technology Strategies To Help Business Owners Increase Profits and Productivity

If you want to learn how you can keep more of your hard earned profits AND improve your organization's ability to streamline operations, improve employee productivity, lower IT costs, and truly leverage technology to solve top business problems, read on. On September 20th, we held our annual Tech Exchange where our top clients were briefed on ways to increase communication effectiveness inside their team. Why? Great companies communicate - often, effectively and frequently. This year's event was all about sharing strategies to improve communications. Some of the most popular segments included:



Wiki 101: Wiki is a Hawaiian word meaning fast. A wiki is a piece of software that allows team members to freely create and share content and collaborate, easily. It is a collection of ideas, updates, tasks, documentation and standard procedures that you need to share among team members. The one we discussed was Confluence by www.atlassian.com. Like Facebook, it is easy to setup, use and will help you collaborate easily. If you find yourself or team drowning in email or digging thru email for the latest update or project revision and want to just "tune in" to relevant work conversations, consider a Wiki.

Password Management: If you have trouble keeping up with 10 or more passwords or are concerned about security, maybe it's time to consider a password vault. We demonstrated the easy-to-use Password State by Click Studios. It has features including password generators, time based access to passwords, auditing and compliance, password strength indicators and a whole lot more. Maybe it's time to give up that centrally shared notebook that floats thru the office or that document on your desktop that says passwords. Try a password vault.

The Pink Elephant - the office phone system: Are you leveraging the functionality and cost savings capabilities of voice over IP? The company phone system is often overlooked. If you have an analog based system, perhaps it's time to do a telecommunication audit to see how trading in your old system can help you get more functionality and lower your monthly telephone bills. Tip: Regularly, conduct phone system training with your staff - this can often help your team increase productivity by 10-15%.



Increase Internet Speed - By installing a Unified Threat Manager that load balances, you can install multiple lower cost internet options so that you can have more speed. If you find your team members are complaining about slow internet, maybe it's time to evaluate what you have and see what low cost options are available. Save money and increase speed.

(Continued on Next Page)

What You Must Do To Increase The Value Of Your Growing Firm...



Most IT consultants focus exclusively on the technology and forget that their customers are trying to grow their business. That's where we are different. Beyond making the computer network just work and planning out the technology roadmap for clients, we share ideas, books and resources to help you grow your business. What I've discovered over the years is that our fastest growing clients are constantly reading business books, investing in training and peer groups to build their skills and leadership. After all, an organization cannot grow past it's leader which John Maxwell refers to as the "Leadership Lid".

I just recently re-read the book, **Rework**, and it fueled my thinking. As a servant leader, I bet it might help YOU too as you seek to expand and grow your company. Therefore, I want to give you a complimentary copy to enjoy. No strings attached. Just email me at Jennifer@mis-solutions.com or call me at (678) 730-2703 to request your free copy. Of course, if you have any questions or need assistance with anything technical or IT related, please consider me as a resource.

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Who Wants To Win A \$50 Gift Card?



Take my monthly Trivia Challenge and you could win, too!

No one correctly answered my Trivia question last month.

In the movie, "It's The Great Pumpkin, Charlie Brown", who is the only one who believes in the Great Pumpkin?
A) Charlie Brown
B) Snoopy
C) Linus
D) Lucy

The correct answer was C) Linus. This month I am doubling the prize! That's right—the winner of November's trivia contest will win a \$50 gift card to Starbucks!

Now here is this month's trivia question. The THIRD person with the right answer will receive a \$50 gift card to Starbucks.

On November 5, 1935, Parker Brothers introduced this legendary board game to the world?



Email Betsy right now at bwynkoop@mis-solutions.com or call (678) 730-5527.

Cloud Computing – One shoe does not fit all. If you face a trigger event such as significant hardware or software upgrades, have outdated equipment, or are about to change your main business line application, now is the time to consider cloud computing. Like any new technology on the horizon, it should be considered carefully. Team MIS is here to help you evaluate if the cloud is right for you. Do you have questions or are you facing a major upgrade? Don't stress, call MIS.

Email Marketing – It's cheap, easy and effective. If you spend time, every week, intentionally building your list of prospects and colleagues and communicate 80% of the time entertaining, educating or delivering value and 20% of the time making offers – you can leverage the very cost effective benefits of email marketing. For more information on how to increase the effectiveness of your email campaigns, go to www.mis-solutions.com/emails/ips/.

If you have questions about this event or would like to join us next year, email Jennifer at Jennifer@mis-solutions.com or call 678-730-2703.



Quote of the Month:
"Educators take something simple and make it complicated. Communicators take something complicated and make it simple."
~ John C. Maxwell

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Is Your Current Phone System Eating Up Your Profits And Causing You More Problems Than It's Worth?



Do you cringe at the \$200+ service call fees every time you change some small thing on your phone system? Tired of being locked into using your current phone system's overpriced equipment? Do you want a more reliable phone system that you can easily manage in-house to avoid expensive, inconvenient service calls? If so, I can help. Let me explain...

As a client of ours, you already know that we keep our promises and go the extra mile for our customers. What you might NOT know is that we also offer a new breakthrough in phone system technology that will make expensive, complicated phone systems a thing of the past. This new system, 3CX, is giving the traditional phone systems a real run for their money. Here's why...

The 4 Main Reasons Why Over 1,500 Small Businesses Have Traded In Their Current Phone System For 3CX

1. **Drastically reduces your phone bill.** If you have multiple offices, or even remote workers, 3CX's new voice over IP technology integrates your data and voice networks to drastically reduce long distance and lease line charges you are currently paying.
2. **Eliminates expensive technician visits.** 3CX's system was built so you could easily maintain it in-house with a few simple mouse clicks. No more waiting around for high-priced technicians to show up or paying high service call fees.
3. **FREE voice mail, auto attendant, call processing, automatic call distribution (ACD), and voicemail to email.** If you've ever bought any other vendor's system, you know they charge a lot more for the extras already included standard in this system.
4. **The 3CX System is 25%-85% LESS expensive than other well-known phone systems** such as Avaya, Nortel, and Cisco to name a few.

We offer the INDUSTRY'S ONLY 100% MONEY BACK GUARANTEE. If you are not happy with your new phone system, we will come back out, remove the system we installed, set your old system up, and refund your entire purchase price for up to one full year. That's how confident we are that you'll LOVE this system.

If you are interested in learning how you can trade in your old system, cut your monthly phone bill expenses and increase employee productivity by 12% or more, give us a call at 678-730-2703 or email Jennifer@mis-solutions.com.



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Get to Know Hillary Coy Account Manager at MIS!



Hillary has lived in Gwinnett County longer than anywhere else—as a military child, four years was usually the max in any one area. She graduated from Georgia State University with a Journalism degree. In her previous banking career, she successfully managed the operations of small Georgia community banks, which always included IT. As an Account Manager, Hillary puts her passion for helping people to work, assisting valued MIS clients every way she can. She and her husband Doug have three grown children and a rambunctious five-year old grandson. A DIYer always with a home project in the works, she currently is stripping a bookcase. As an avid gardener, she loves to grow flowers, vegetables, fruit trees and berries.

Hillary's Favorites
Drink: Lemonade
To Shop: Antique Stores
Snack: Fresh Fruit



Yes! Please Reserve My Seat For The Wednesday, November 14th Lunch & Learn. I Want To Learn How Voice Over IP Can Save Me Thousand Of Dollars And Give Me More Features And Flexibility Than I Ever Imagined – Hosted by Lliam and Jennifer Holmes

When: November 14, 2012

Start Time: 11:00 am

End Time: 1:00 pm

Is your current phone system eating up your profits and causing you more problems than it's worth? Maybe it's time to make a change. Join us for a deep dive lunch and learn on 3CX's VOIP phone system on November 14th at The 1818 Club.

During this session you will learn:

- 5 reasons why many companies are trading in their legacy systems for a much less expensive Voice over IP system
- How to lower your monthly phone bills with SIP services
- How to right size any phone system to your company's needs

Your Name:

Company:

Phone:

E-mail Address:

Please Fax Immediately to: 678-535-3369, or email Betsy at bwynkoop@mis-solutions.com. If you have any questions, need to speak to someone, or want to register, please call Betsy Wynkoop at 678-730-5527.



For Greenlight Support Clients Only!

Discover How To Win Over \$40 in Treats and Toys For Your Pet

Is your pet adorable? Would you like to win over \$40 in FREE treats and toys for your best friend? Then share his or her photo with TEAM MIS for a chance to win.



How to participate:

In an email, provide answers to the following questions...

1. What is your pet's name?
2. What breed is your pet?
3. How old is your pet? How long have you had them?
4. Do you bring your pet to work?
5. What is their favorite toy or activity?
6. What is an interesting fact about your pet?
7. What is the BEST thing about your pet?
8. Email these answers with a high resolution picture of your pet to Betsy at bwynkoop@mis-solutions.com or call 678-730-5527. You can also go online to <https://budurl.com/petofthemoth> and submit your pet's picture and story.

Winners will:

- 1) Receive a FREE basket of Treats and Toys (Over \$40 in value)
- 2) Be featured in the MIS Tech Times Newsletter
- 3) Receive recognition and posting on the MIS Blog.



Win a NEW iPad 3

Refer a friend to MIS between July 1—December 31, 2012, for a chance to win a New iPad 3 and matching carrying case.

How the contest works:

- Call or email Jennifer Holmes or Betsy Wynkoop with your referral information.
- We will call to schedule an appointment.
- We will pay you or donate \$25 to your favorite charity for anyone that you refer to us that we get an appointment with.
- When your referral becomes a client (And spends \$1000 or more), we will pay you \$200 more or donate \$200 more to your favorite charity. And we will give your referral \$100 off their purchase plus enter you in our contest for new iPad3.
- So you're wondering, what makes a good referral for MIS Solutions? Answer: A business owner who has 10 -100 PCs and needs help with their network, data backups, email server or is just interested in having a second opinion on how they are doing things now. We serve areas that are within a 40 mile radius from Suwanee. So if you have a friend or associate in need, please pass our information along or call me and I'll reach out to them. I promise to treat your referrals with kid gloves and guarantee no high pressure sales tactics.



How To Play: Call or email Jennifer Holmes at Jennifer@mis-solutions.com (Direct at 678-730-2703) or Betsy Wynkoop at bwynkoop@mis-solutions.com (Direct at 678-730-5527) with your referral details or you can go to www.mis-solutions.com/referral-program.

Contest Starts: July 1, 2012– **Contest Ends:** December 31, 2012

For each referral you provide, your name will be entered into

the drawing for a chance to win the iPad 3 and case.



For Greenlight Support Clients Only!
Be My Client Of The Month And
Win A \$100 American
Express Gift Card!

Have You Experienced An Increase In Any Of The Following?
Network Reliability – Reduction in Spam – Network Speed – Free Time
– Network Security – Network Uptime – Peace of Mind – Employee
Productivity – Successfully Limiting Unauthorized Surfing of the
Internet by Staff – Reduction in IT Spending

Then let me know and I'll not only make you the "Client of the Month," but I'll also send a \$100 American Express Gift Card you can use to buy anything your heart desires!!!

All you have to do is submit your story to me with the problem or challenge, the results you've been able to generate, and a headshot. Sending this to me gives me permission to use your comments and photo in my newsletter and other marketing. If you don't win this month, your entry will be held for a future month! - *Jennifer*

How To Participate:

In an e-mail or letter, provide answers to the following questions...


1. Outline what your situation was before working with MIS Solutions and starting a Greenlight Service Program.
2. Describe the services you've used to date and the results they have produced.
3. What mistakes did you make in the beginning and what advice would you give to an entrepreneur considering outsourcing network support?
4. How has implementing a Greenlight Service Program changed your life and your business?
5. Send in a high-resolution headshot of you, you and your partner, or you and your spouse (just about any digital camera will do the job).

Mail: 4485 Tench Rd, Suite 440, Suwanee, GA 30024

Phone: 770-945-5487

Fax Your Story To: 770-932-4287

E-mail Your Story To: info@mis-solutions.com

<p>Executive Briefings:</p> <ul style="list-style-type: none"> <input type="checkbox"/> How Clean Is Your Computer Keyboard? You'll Be Shocked To Hear What Researchers Have Discovered Lurking On the Surface -January 2011 <input type="checkbox"/> Change or Die: Discover The Three Keys to REAL Change-February 2011 <input type="checkbox"/> 4 Questions About Backups That Business Owners Should Know The Answers To-March 2011 <input type="checkbox"/> The 3-Legged Stool Of Successful Achievement—April 2011 <input type="checkbox"/> How To Be Safe And Smart On Social Networking Sites—May 2011 <input type="checkbox"/> How Would You Like To Have This Corporate Embarrassment On Your Record? - June 2011 <input type="checkbox"/> 7 Tips For Creating A Secure Password—October 2011 <input type="checkbox"/> What Every Business Owner MUST Know To Protect Against Identity Theft—December 2011 <input type="checkbox"/> The 15 Most Important Rules Of Email 	<p>Etiquette—December 2011</p> <p>Executive Resources:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Internet Acceptable Use Policy (\$99 Value) <input type="checkbox"/> Critical Steps Every Business Owner Must Take to Protect and Secure Their Company's Network (\$49 Value) <input type="checkbox"/> Free Report: A Business Owner's Guide 	<p>Audio Training Series:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Verne Harnish & Robin Robins, Dominating Your Industry: The Four Critical Decisions (\$79 Value) <input type="checkbox"/> Liam & Jennifer Holmes, Five Key Questions You Should Ask BEFORE Changing Your Phone System (\$49 Value) <input type="checkbox"/> Liam & Jennifer Holmes, Five Strategies for Disaster Preparedness and Business Continuity (\$49 Value) <input type="checkbox"/> Liam & Jennifer Holmes, Three Network Security Strategies For Tough Economic Times (\$49 Value) <input type="checkbox"/> Brett Harward, Author and Business Coach: The 5 Laws That Determine All of Life's Outcomes (\$49 Value) <input type="checkbox"/> Joe Doherty, Benevox: Strategies to WOW Your Prospects & Customers On The Phone (\$49 Value) <input type="checkbox"/> Stan Burnette, Burnette Insurance: Little Known Facts & Secrets You Should Know Before Renewing Your Business Insurance Policies (\$49 Value) <input type="checkbox"/> Liam & Jennifer Holmes, Discover How To Generate More Sales cover and
<p style="text-align: center;">EXTRA BONUS:</p> <p style="text-align: center;">ALL orders come with a FREE copy of our book titled: "21 Questions You MUST Ask Before Hiring A Computer Consultant. How To Turn Technology Into A Competitive Advantage Instead Of A Drain On Your Time, Money, & Resources".</p> <div style="text-align: center;">  </div>		

YES! Please rush me the Items I've indicated on this order form.

Name: _____

Company: _____

Address: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Email: _____



Please Fax back to 770-932-4287, Call Betsy at 678-730-5527 or Email at bwynkoop@mis-solutions.com and we will process your request.

I Want To Buy Your Thanksgiving Ham Or Turkey!

To celebrate Thanksgiving, I've decided to give away a FREE Thanksgiving Ham or Turkey (from the Honey Baked Ham Store—\$50 Value) to any client who refers us to a person that I get an appointment with during the month of November...and the appointment does not even have to be scheduled before by Thanksgiving!



Maybe you know a business owner or operations manager who is struggling with their company's network or is frustrated by nagging IT problems. Our best clients still come from referrals by valued clients like you. Refer MIS and...

I'll Buy Your Bird or Ham!

All you have to do is call me at 678-730-2703 or email me at Jennifer@mis-solutions.com and let me know their name and number. We help businesses with 10 or more PCs here in the Atlanta area. I promise to treat your referrals with kid gloves and guarantee no high pressure sales tactics. Do you have friends, colleagues or clients with computer problems? Refer them to me and I'll buy you a Thanksgiving Ham or Turkey, even if the appointment with you friend is not until after Thanksgiving!



**Get Your FREE Ham
Or Turkey Now:
678-730-2703**

Happy Thanksgiving! - Jennifer

Will You Help Us?

Christmas is all about giving so we told Mom & Dad we're going to do our part. We are collecting canned goods for the folks at the North Gwinnett Co-Op. Here's how you can help:

1. Drop off canned goods between now and January 31st to the MIS office *or*
2. Give your donation to an MIS engineer while they are onsite.

We will collect the food and take it to North Gwinnett Co-Op. **For each donation we receive, we will enter your name for a chance to win a \$100 Amex Gift Card.**



Will & Katie Holmes

Discover How To Securely Recycle Your Old Computers For FREE



Do you have old computers collecting dust and taking up space? Since you can't just toss computers in the regular garbage, you may be wondering how you can get rid of them?

Well, Team MIS is here for you and ready to help you dispose of your old computers and servers! Join us for our annual Computer Recycling Month!

More Details Inside.....



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www.mis-solutions.com

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Happy Holidays From Team MIS



<<First Name>> > <<Last Name>> >

<<Company>> >

<<Address>> >

<<City>>, <<State/Province>> <<Zip/Postal Code>> >

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Will & Katie Holmes

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